PRIVACY POLICY

Last updated: November 17, 2025.

Introduction

This Privacy Policy explains how AVES MIT D.O.O. (hereinafter: "we") collects and processes personal data of users and visitors of the website, in accordance with the Law on Personal Data Protection ("Official Gazette of the RS", no. 87/2018).
By using this website, you confirm that you have read and accepted this Privacy Policy.

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1. Who we are

Data Controller:
AVES MIT D.O.O. SUBOTICA–BAJMOK
📍 Šandora Petefija 3C, 24210 Bajmok
📧 zemljadrveca@gmail.com
📞 +381 63 430864

Data Protection Officer:
A DPO has not been appointed, because in accordance with Article 56 of the Law on Personal Data Protection, there is no legal obligation to appoint this person.
For any questions regarding data processing, you can contact us via the listed email.

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2. What data we collect

2.1. Data you voluntarily provide (via the contact form):

• Full name
• Email address
• Phone number

Note:
We use WPForms Lite, so the data entered in the contact form is not stored on the server but is only forwarded to us via email.

2.2. Automatically collected technical data (server logs and cookies):

• IP address
• Date and time of access
• URL of the visited page
• Referrer URL
• Device and browser type
• HTTP status
• Amount of transferred data

Hosting provider: ContraTeam DOO
(Data center: Germany – EU, adequate protection level in accordance with the Law.)

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3. How we use the data

We use the data only for the following purposes:
• Responding to visitor inquiries
• Communication with users
• Website statistics and improvement (technical logs)
• Fulfilling legal obligations

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4. Legal basis for processing

Processing is based on:
• Your consent (Article 12, paragraph 1, item 1) – by submitting the form, you give consent
• Legal obligation (Article 12, paragraph 1, item 3) – log retention
• Legitimate interest (Article 12, paragraph 1, item 6) – website security and abuse prevention

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5. Where the data is stored

• Technical data is stored on the servers of the hosting provider ContraTeam (Germany, EU).
• Data from the contact form is not stored on the server and is only forwarded via email.
• If services transferring data outside the EU/Serbia are used (e.g. Google), standard contractual clauses are applied in accordance with Article 65 of the Law.

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6. Data retention period

• Data sent through the contact form is stored for as long as necessary to respond to the inquiry.
• Technical logs are retained according to the hosting provider's rules.
• After the retention period expires, data is deleted, anonymized, or archived.

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7. Access to and sharing of data

Only authorized persons have access to the data.
Data may be shared only:
• when there is a legal obligation, or
• with contractual partners (e.g. hosting, IT support) who meet protection requirements.

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8. Security measures

We implement the following measures:
• SSL encryption
• Firewall and antivirus
• Restricted access to systems
• Regular software updates

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9. Your rights

You may:
• request access, a copy, correction, or deletion of data
• restrict processing
• file an objection
• withdraw consent
• submit a complaint to the Commissioner

Commissioner contact:
📍 Bulevar kralja Aleksandra 15, 11000 Belgrade
📞 +381 11 3408 900
🌐 www.poverenik.rs

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10. External links

We are not responsible for the content and privacy policies of other websites. We recommend reviewing their policies before sharing any data.

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11. Data breaches

In case of a personal data breach:
• we will notify the Commissioner within 72 hours
• we will notify users if there is a risk to their rights

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12. Changes to the policy

We reserve the right to amend this Policy. All changes will be published on this page.

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13. Contact

AVES MIT D.O.O.
📍 Šandora Petefija 3C, 24210 Bajmok

✉ zemljadrveca@gmail.com
📞 +381 63 430864

14. Cookies and consents

We use the Cookies and Content Security Policy (CCSP) tool for cookie management.
Details are described in the Cookie Policy.

FINAL NOTE

This Privacy Policy describes the ways we process your personal data. We recommend occasional review due to possible changes.